

# NEW GAS SERVICE CUSTOMER ACTIVITY

# **Slow Fill CNG Process**

**Home & Commercial** 

### **Customer Activity:**

Request for a new gas meter and investigation.

# **Identify As Slow Fill CNG Unit**

Request plumbing permit for installation of customer gas house-line in the appropriate City (Long Beach or Signal Hill).

#### **Identify As Slow Fill CNG Unit**

Schedule and be available for onsite visit by Long Beach Gas & Oil Inspector to verify new houseline location, as well as spacing for the additional meter and verify location for second meter.

Schedule and be available for onsite visit by Planning & Building for plumbing permit review. Complete any requirements of Planning & Building, New Line Plumbing Final Release.

Complete financial review process; satisfy that all fees have been paid, etc. **Establish New Account for CNG usage meter** 

Apply Brass Identification Tag indicating CNG Meter.

Schedule and be available for onsite visit for installation of the CNG gas meter and lighting of pilot lights.

Customer should contact Gas & Oil, Business Operations for questions and concerns regarding billing costs, rates and fees.

## **City of Long Beach, Interface Department:**

FM, Commercial Services, New Service (562) 570-7027 or (562) 570-7198

LB Planning & Building, Plumbing (562) 570-6105 or Signal Hill Planning & Building (562) 989-7340

Gas & Oil, Engineering, Inspection Phil Carroll - (562) 570-2085

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Gas & Oil, Gas Services, Customer Service (562) 570-5700

Gas & Oil, Business Ops, Energy Services Renee Williams - (562) 570-2063